



# Using the New Web App Quick Guide

## Using the next-generation Web App

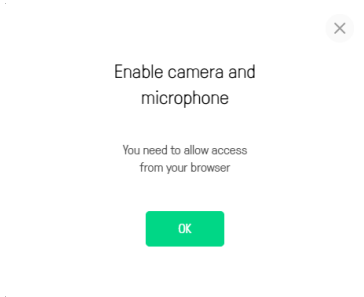
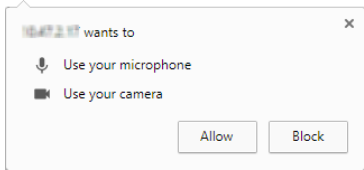
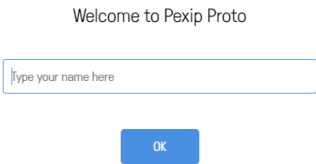

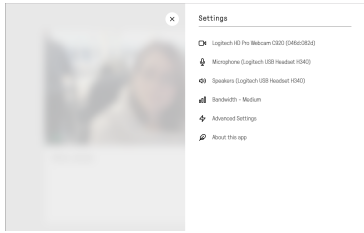



Version 17 of Pexip Infinity includes a tech preview of the new Infinity Connect Web App. Your administrator must have enabled this preview version in order for you to use it.



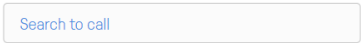
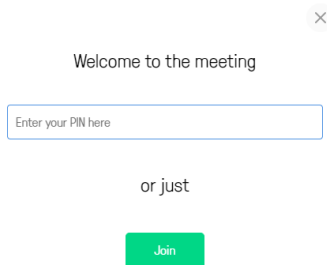

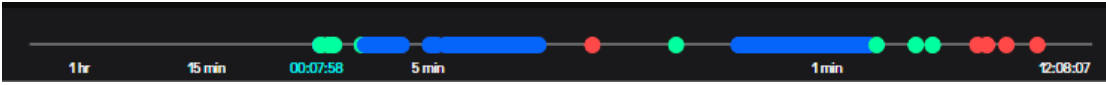

The tech preview is supported on Chrome, Firefox and Opera browsers only.


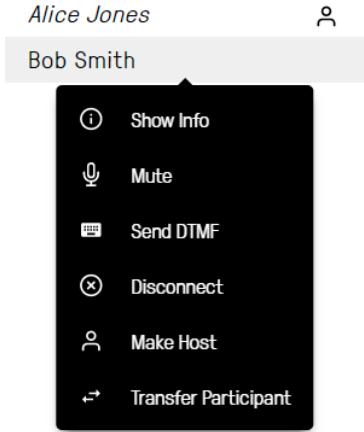
Some of the significant changes from the existing Web App include:

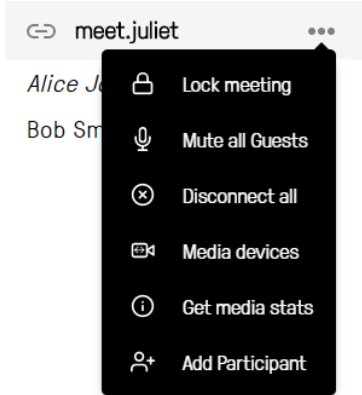




- how you join a meeting as a [control-only](#) participant
- the location of the [meeting controls](#)
- the location of the [participant controls](#)
- the [events](#) panel.






The following table describes basic usage of the new Web App.

What	How
<b>Getting set up</b>	
Allow access to your camera and microphone	<p>If prompted:</p>  <p>Allow the browser to use your camera and microphone:</p> 
Enter your name	<p>When prompted, enter your name:</p> 
Select your devices	<p>Select the Settings icon  at the top right of the video window to select which camera, microphone and speakers to use:</p> 
<b>Making a call</b>	
Joining a call with audio and video	<ol style="list-style-type: none"> <li>Ensure that your camera and microphone are enabled and working correctly: <ul style="list-style-type: none"> <li>The video icon should be green  and you should see your own image in the video window.</li> <li>The microphone icon should be green  and you should see a green bar under the video image indicating the level of audio being received.</li> </ul> </li> <li>Select  to enter the address of the person or meeting you wish to call.</li> </ol>

What	How
Joining the call as a control-only participant	<ol style="list-style-type: none"> <li>1. Disable your camera and microphone:  </li> <li>2. Select  to enter the address of the person or meeting you wish to call.</li> </ol>
Enter the address	<p>Enter the address of the person or meeting you wish to call in the box at the top right of the screen:</p> 
Entering the PIN	<p>For some conferences, you will be asked to enter a PIN:</p> 
<b>During the call</b>	
View side panel	<p>By default, the side panel, where information about the call is shown, is hidden. To view it, select the arrow in the middle of the left-hand side of the video window:</p> 
View details of events	<p>The timeline at the bottom of the screen gives a visual overview of the events during the course of the call. You can click on any of the events for more information about it:</p>  <p>For a complete list and details of each of the events, from the bottom of the side panel select the Events button:</p> 

What	How
View and control individual participants	<p>To view a list of all participants, from the bottom of the side panel, select the <b>Participants</b> icon:</p>  <p>To control an individual participant, select their name:</p>  <p>From here you can:</p> <ul style="list-style-type: none"> <li>• View information about them, including when they joined</li> <li>• Mute and unmute them</li> <li>• Send DTMF tones</li> <li>• Disconnect them</li> <li>• Change their role from Host to Guest or vice versa</li> <li>• Transfer them to another meeting</li> </ul>

What	How
Control aspects of the conference	<p>From the top of the side panel, select the <b>Settings</b> icon:</p>  <p>From here, you can:</p> <ul style="list-style-type: none"> <li>• Lock and unlock the meeting</li> <li>• Mute and unmute guests</li> <li>• Disconnect all participants</li> <li>• Change your camera, microphone and speakers</li> <li>• Get statistics about your call</li> <li>• Add a participant to the conference</li> </ul>
Share a link to the meeting	<p>If you want to send a link to the meeting to someone so that they can join you, select the <b>Share</b> icon at the top left of the screen and then select <b>Copy meeting link</b>:</p>  <p>You can then send this link to other participants who can paste it into their browser to join the meeting.</p>
Connection issues	<p>If you are experiencing issues with your connection, you will see the following warning:</p> 
Mute and unmute the call volume	<p>Select the <b>Adjust audio volume</b> icon on the toolbar:</p> 
Adjust the call volume level	<p>Click on the volume bar along the bottom of the toolbar:</p> 

What	How
Toggle camera on and off	<p>Select the <b>Turn my camera off</b> icon on the toolbar:</p> 
Toggle microphone on and off	<p>Select the <b>Turn my microphone off</b> icon on the toolbar:</p> 
Share your screen or an application window	<p>Select the <b>Share my screen</b> icon on the toolbar:</p> 
Share files	<p>Select the <b>Present files</b> icon on the toolbar:</p> 
View a full motion presentation	<p>Select the <b>View full motion presentation</b> icon on the toolbar:</p> 
Move the presentation window	<p>Any content being shared by another participant will appear in a small window at the top left of the main video screen. You can click and drag this window to move it.</p>
Pop out a presentation	<p>Select the <b>View presentation in a separate window</b> icon on the toolbar:</p> 
End the call	<p>Select the <b>Disconnect</b> icon on the toolbar:</p> 