Using the New Web App
Quick Guide
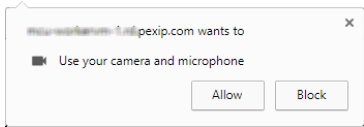
Using the next-generation Web App

Version 16 of Pexip Infinity includes a tech preview of the new Infinity Connect Web App. Your administrator must have enabled this preview version in order for you to use it.

The tech preview is supported on Chrome, Firefox and Opera browsers only.
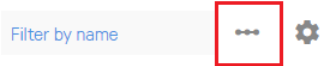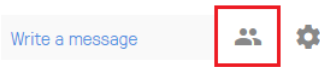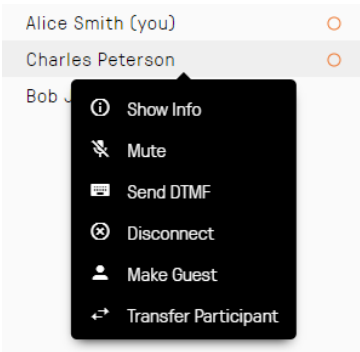
Some of the significant changes from the existing Web App include:
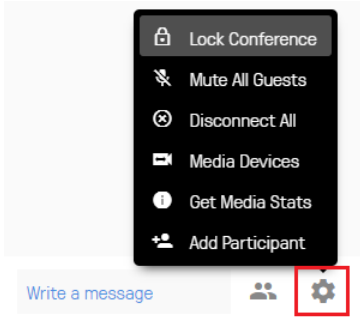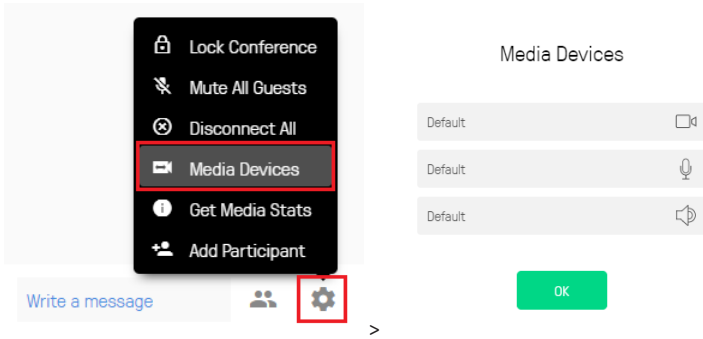
- how you join a call as a control-only participant
- the location of the conference controls
- the location of the participant controls
- the events panel.

The following table describes basic usage of the new Web App.

What	How
Getting set up	
Allow access to your camera and microphone	If prompted, **Allow** use of your camera and microphone:

What	How
Enter your name	When prompted, enter your name: Welcome to Pexip Proto [Type your name here...] [OK]
Select your devices	Select the **Settings** icon ⚙ at the top right of the video window to select which camera, microphone and speakers to use: Settings Logitech HD Pro Webcam C920 (046d:082d) 🎥 Microphone (3- Logitech USB Headset H340) 🎤 Speakers (3- Logitech USB Headset H340) 🔊 Medium Bandwidth ◔ Advanced Settings [OK] Select **OK** and then check that everything is showing as expected in the video window.

Making a call	
Joining a call with audio and video	Ensure that your camera and microphone are enabled and working correctly: • The video icon should be green 🎥 and you should see your own image in the video window. • The microphone icon should be green 🎤 and you should see a green bar under the video image indicating the level of audio being received.
Joining the call as a control-only participant	Disable your camera and microphone: 🚫 🔇
Enter the address	Enter the address of the person or meeting you wish to call in the box at the top right of the screen: [Search to call]
Entering the PIN	For some conferences, you will be asked to enter a PIN: Welcome to the meeting [Enter your PIN here...] or just [Join]

What	How
During the call	
View side panel	By default, the side panel, where information about the call is shown, is hidden. To view it, select the arrow in the middle of the left-hand side of the video window:
View details of events	The timeline at the bottom of the screen gives a visual overview of the events during the course of the call:
	For details of each of the events, from the bottom of the side panel select the **Events** button:
View and control individual participants	To view a list of all participants, from the bottom of the side panel, select the **Participants** icon:
	To control an individual participant, select their name:
	Alice Smith (you)
	Charles Peterson
	Bob J
	ⓘ Show Info
	🔇 Mute
	⌨ Send DTMF
	⊗ Disconnect
	👤 Make Guest
	↩ Transfer Participant
	From here you can:
	• View information about them, including when they joined
	• Mute and unmute them
	• Disconnect them
	• Change their role from Host to Guest or vice versa
	• Transfer them to another conference

What	How
Control aspects of the conference	From the bottom of the side panel, select the **Settings** icon: From here, you can: • Lock and unlock the conference • Mute and unmute guests • Add a participant to the conference • Disconnect all participants
Change camera, microphone or speakers	From the bottom of the side panel, select **Settings** > **Media Devices**, and then select the device you wish to change: >
Toggle camera on and off	Select the camera icon on the toolbar:
Toggle microphone on and off	Select the microphone icon on the toolbar:
Share your screen or an application window	Select the **Share screen** icon on the toolbar:
Share files	Select the **Upload to present** icon on the toolbar:
End the call	Select the Disconnect icon on the toolbar: