



Infinity Connect Mobile for iOS

Quick Guide

All you need to do to make a call into a Pexip Infinity environment using the Infinity Connect Mobile client is [install it](#), [enter your name](#), and then [enter the alias](#) of the person or conference you want to call. This guide tells you how to do this, as well as providing information on using all the other available features.

This guide describes version 5.6.6 of the Infinity Connect Mobile client for iOS, which was released in December 2016.

Installing the Infinity Connect Mobile client

The Infinity Connect Mobile client for iOS is available for free from the Apple Store at <https://itunes.apple.com/us/app/pexip/id667867771>. Follow the instructions to download and install the client on your device.

Versions 5.0 and later of the Infinity Connect Mobile client for iOS are compatible with any iOS device running iOS 8.x or later, and Pexip Infinity version 7 or later.

Allowing Infinity Connect to access your device

The Infinity Connect Mobile client for iOS will request access to the following applications on your device:

Application	Use
Contacts	Allows you to dial out to one of your contacts from within a conference.
Calendars	Allows you to integrate your meeting invitations with Infinity Connect .
Photos	Allows you to share images on your device with other conference participants.
Microphone	Access is required if you want to send and receive audio .
Camera	Access is required if you want to send and receive video .
Location	If analytics are enabled by your administrator, allows the collection of anonymous location data.
Mobile Data	Allows you to use Infinity Connect over your mobile network. If this setting is disabled, Infinity Connect will attempt to use a Wi-Fi connection, but if none is available it will prompt you to enable mobile data.

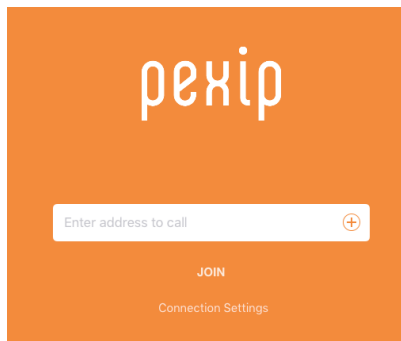
If you select **Don't Allow** for any of these settings when asked, you can change this at a later time by going to your device's **Settings** and selecting **Pexip**.


Setting your name

By default, the name used to identify you to other participants will be your device's name. If you want to use a different name, from the Infinity Connect home screen, select **Connection Settings > Display Name**.

Joining a conference or calling a person

In the **Enter address to call** field, enter the alias of the Virtual Meeting Room or Virtual Auditorium, or the address of the person you want to call, and then select **JOIN**:




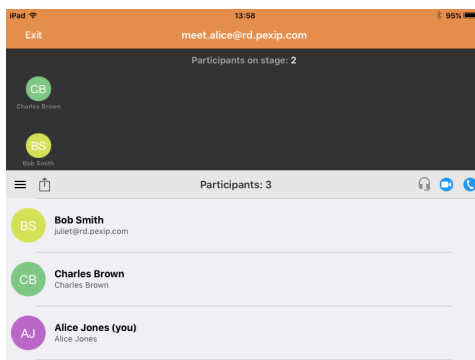
To join a Virtual Meeting Room or Virtual Auditorium that you've previously joined, select the  button to the right of the **Enter address to call** field.

If you frequently enter URIs with the same domain (e.g. **alice@example.com** and **bob@example.com**), you can save time by pre-configuring the domain (e.g. **example.com**) so that you only need enter the name portion of the URI (e.g. **alice** and **bob**). To do this, select **Connection Settings** and in the **Domain** field enter the domain (without the preceding @).


Joining in presentation and control mode


When you first join a conference, you are automatically in presentation and control mode. This means that you can see the participant list, and you will see any presentations that are being sent. However, you are not sending any video or audio, and you cannot see any video or audio from other participants.

 The **Participants on stage** area shows the participants who can be seen or heard by other participants. The **Participants** area is a roster of all participants. In the example below, Alice has joined in presentation and control mode, so appears in the **Participants** list, but does not appear in the **Participants on stage** list because she has not yet enabled her camera or microphone:




Sharing images

To share images from your device with other conference participants, from the top left of the screen select  and then select the image you want to share. The image will appear in place of the stage area.


To stop sharing, select .


Sending and receiving video and audio

To start sending and receiving video and audio in the conference you have joined, select . The conference video will appear in place of the stage area.

You can stop sending video and return to presentation mode at any time by selecting .

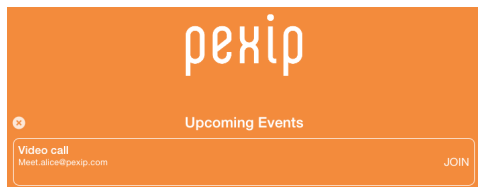
Sending and receiving audio only

To start sending and receiving audio from the conference you have joined, select .

You can stop sending and receiving audio and return to presentation mode at any time by selecting .

Integrating with your Calendar





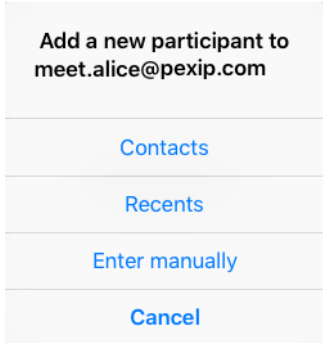



The Infinity Connect Mobile client for iOS automatically integrates with your calendar. Any appointments with a **Location** in the form of a URI (for example **meet.alice@pexip.com**) will automatically appear as an upcoming event on the Infinity Connect home page. Simply click **JOIN** to join the conference:






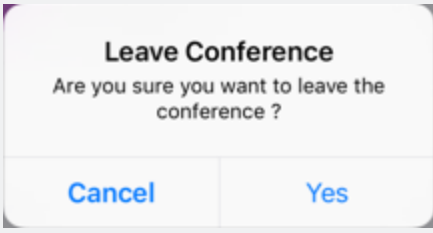

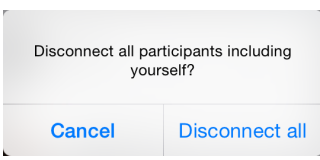


If the calendar invitation includes the conference PIN, this will automatically be entered for you when you join the conference. Note when sending such invitations that the location must be in the format "<meeting address> pin <PIN>", for example **meet.alice@pexip.com pin 1234**.

Controlling the conference

While a conference is in progress you can perform the following actions:

Mute and unmute yourself	<p>To put yourself on mute, or to unmute yourself, toggle the Mute button:</p> 
Muting and unmuting another participant*	<p>To mute or unmute a conference participant's audio:</p> <ol style="list-style-type: none"> 1. Select the participant. 2. Toggle the Enable audio from participant setting: 
Muting all Guests*	<p>From the left of the screen, select  and then Mute all guests or Unmute all guests.</p>
Control the volume	<p>To adjust the volume of the sound coming from the conference, use your device's volume controls.</p>
Add a participant to the conference*	<ol style="list-style-type: none"> 1. From the left of the screen, select  and then Add a new participant. The following screen will appear:  <ol style="list-style-type: none"> 2. Select from the available options: <ul style="list-style-type: none"> to call someone already in your Contacts, select Contacts to call someone you have recently called from the Pexip App, select Recents to call anyone else, select Enter manually. In the Address field enter the number or URI of the participant, and then select the Protocol. (Note: <i>Automatic</i> means that the protocol will be selected according to how your administrator or service provider has configured the system.) <p>A call will be placed from the Virtual Meeting Room or Virtual Auditorium to the participant. If and when the participant answers the call they will join the conference and appear on the participant list.</p>
Prevent/allow others from joining the conference*	<p>From the left of the screen, select  and then Lock conference or Unlock conference.</p>
Share images	<p>From the top left of the screen select  and then select the image you want to share. To stop sharing, select .</p>
Toggle between presentation and participants	<p>If you have enabled video and another participant is sharing a presentation, the presentation will automatically be shown in the main video window. To view the conference participants instead:</p> <ul style="list-style-type: none"> • In portrait mode: tap on the video window. You can toggle back to the presentation by tapping on the video window again. • In landscape mode: tap on the small window at the top left of the screen. You can toggle back to the presentation by tapping on the top left window again.

Stop showing presentation on an endpoint	<p>If you are using another video endpoint in addition to your Infinity Connect Mobile client, and another participant is showing a presentation, you may want to view the presentation on your Infinity Connect client and view the participants on the video endpoint. To do this:</p> <ol style="list-style-type: none"> 1. From the list of participants, select your video endpoint. 2. Toggle View presentation on endpoint to <i>Off</i>. <p style="text-align: center;">View presentation on endpoint </p>
Send/view chat messages	<p>When there are new messages, a badge will appear on the menu icon showing the number of unread messages: .</p> <p>To view the messages, or to send a message, select the menu, and then select Show Chat.</p> <p>To return to the main conference view, select the conference name at the top left of the screen.</p>
Use a headset or speaker	<p>To toggle between a headset and your device's speaker, select the headset or speaker icons:</p> <p style="text-align: center;"> </p> <p>Note that if you do not have a headset connected, audio will come out of the device's speaker regardless of this setting.</p>
Change cameras	<p>To toggle between your front and back cameras, rotate the device to landscape. The main video will then go full screen with a toolbar at the bottom. Select the camera icon:</p> <p style="text-align: center;"></p>
Disconnecting another participant*	<p>To remove a participant from the conference:</p> <ol style="list-style-type: none"> 1. Select the participant, or left-swipe the participant. 2. Select Disconnect participant.
Disconnect yourself from the conference	<ol style="list-style-type: none"> 1. From the top left of the screen, select Exit. <p>The following screen will appear:</p> <div style="text-align: center;">  </div> <ol style="list-style-type: none"> 2. Select Yes.
Disconnect all participants (including yourself)*	<ol style="list-style-type: none"> 1. From the left of the screen, select  and then Disconnect all participants. <p>The following screen will appear:</p> <div style="text-align: center;">  </div> <ol style="list-style-type: none"> 2. Select Disconnect all.

* You must have Host privileges to use this feature.